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| **Account Use Case:** | **Brief Use Case Description:** |
| *Create User Account* | The user/actor enters new customer account data, and the system adds a new user account ID, and account user record. |
| Delete User Account | The user/actor can delete a created account, and the system wipes all information from account |
| Log Into User Account | The user can log into their created account |
| Log Out Of User Account | The user can log out of their created account |
| Update User Account | The user/actor updates/edits a registered account, and system confirms updated changes |
| Lookup User Account | The user/actor can read their user profile information. |
| Create Admin Account | The admin enters new administrative account data, and the system adds a new user account ID, and account admin record. |
| Delete Admin Account | The admin can delete a created account, and the system wipes all information from the account |
| Log Into Admin Account | The admin can log into their created account |
| Log Out Of Admin Account | The admin can log out of their created account |
| Update Admin Account | The admin updates/edits a registered account, and system confirms updated changes |
| Lookup Admin Account | The admin can read their user profile information. |
| Create 3rd Party Account | The 3rd party enters new 3rd party account data, and the system adds a new user account ID, and account 3rd party record. |
| Update 3rd Party Account | The 3rd party updates/edits a registered account, and system confirms updated changes |
| Delete 3rd Party Account | The 3rd party can delete a created account, and the system wipes all information from the account |
| Log Into 3rd Party Account | The 3rd party can log into their created account |
| Log Out Of 3rd Party Account | The 3rd party can log out of their created account |
| Lookup 3rd Party Account | The 3rd party can read their user profile information. |

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| **User Use Case** | **Brief Use Case Description** |
| Review Planner | User can read their class schedule and any events, deadlines, or notes that they have for that day |
| Update Planner | User can modify events, deadlines, or notes and adjust to their schedule as needed |
| Review Daily Report | User can review the schedule-specific weather, traffic report, off-campus events, and on-campus events in a single screen |
| Update Daily Report | User may modify the data presented to them by showing or hiding items like weather, traffic, on-campus events, and off-campus events |
| Review Total Events | User can review off-campus events and on-campus events on a single screen. These events are shown regardless of the user’s chosen schedule |
| Create Class Schedule | User enters classes they wish to take along with preferences of gaps, no gaps, morning, or afternoon time preferences. System returns with all potential class schedules that meet user requirements. |
| Review Class Schedule | User may look over their class schedule to get a visual representation of their requirements |
| Update Class Schedule | User can modify schedule by adding or removing classes to the schedule or adjusting the preferences of gaps and starting times. System returns with all new possibilities. |
| Delete Class Schedule | User may delete all progress in class schedule. System will wipe the user’s class schedule completely |
| Create Tech Support Ticket | User may create a support ticket, detailing their technical issues with the system and send it in |
| Review Tech Support Ticket | User may review their created support ticket |

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| **Associated Third Parties Use Case:** | **Brief use case Description:** |
| Upload Event | Third parties will be able to upload their event for users to see and schedule onto their planner. |
| Edit Event | Third parties will be able to edit uploaded events. |
| View Event | Third parties will be able to view their uploaded event |
| Delete Event | Third parties will be able to delete uploaded events. |
| Upload Course Information | CSULB would be able to upload course information, that users would use to compose their schedules. |
| Upload On Campus Events | School organizations would be able to upload workshops or events. |
| Upload Restaurant Deals | Food venues would be able to upload their menus along with special deals. |
| Upload Off Campus Events | Event organizers would be able to upload their event and add a description and other useful information. |
| Delete Course Information | CSULB would be able to delete course information they uploaded. |
| Delete Restaurant Deals | Food venues would be able to delete the menus they uploaded. |
| Delete On Campus Events | Event organizers would be able to delete their uploaded on campus events. |
| Delete Off Campus Events | Event organizers would be able to delete their uploaded off campus events. |

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| **System Use Case** | **Brief Use Case Description** |
| Create Planner | System creates planner based on user preferences and returns to user for review by both the user and system |
| Review Planner | System can review the created planner |
| Update Planner | System may make modifications to planner as needed |
| Delete Planner | System will delete planner and wipe all data related to user planner |
| Compile Event Listings | System gathers all inputs form third parties and displays back to users according to their planner |
| View Event Listings | System can review the compiled event listing |
| Update Event Listings | System modifies any inputs from third parties that are updated and displays correct information back to the user according to preferences |
| Delete Event Listings | System may delete and event listings from third parties as needed |
| Compile Class Schedule | System gathers all inputs from user for class preferences and returns the multiple options available |
| View Class Schedule | System can review the compiled class schedule |
| Update Class Schedule | System may modify database of classes and apply changes to all class schedules affected |
| Delete Class Schedule | System has administrative right to remove class schedules from the database and wipes it completely |
| Create Weather Report | System gathers weather reports from the internet |
| Review Weather Report | System displays the weather conditions for review |
| Delete Weather Report | Systems deletes the weather report |
| Create Traffic Report | System gathers traffic reports from internet |
| Review Traffic Report | System displays traffic conditions back to user |
| Delete Traffic Report | System deletes traffic report from application as needed |
| Receive Support Ticket | Technical support can receive support tickets sent in by users |
| Delete Support Ticket | Technical support can delete support tickets sent in by users, if requested by the users |
| Update Support Ticket | Technical support can update support tickets sent in by users by changing the details of the ticket such as status and problem |